

**PLEATZ LIMITED**

**Information about the exercise of the right to cancel**

**THIS CANCELLATION FORM IS ONLY APPLICABLE FOR READY-MADE PRODUCTS, IF YOU HAVE ORDERED A MADE TO MEASURE PRODUCT YOUR CONTRACT DOESN'T INCLUDE THE RIGHT TO CANCEL.**

You have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the good.

To exercise the right to cancel, you must inform us, Pleatz Limited, of your decision to cancel this contract by a clear statement (e.g. by: post to Pleatz, Hyatt Place, 50-60 Broomfield Road, Chelmsford CM1 1SW or e-mail to customer.satisfaction@pleatz.co.uk). You may use the model cancellation form below, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

If you cancel this contract, we will reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us).

We will make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you.

We will make the reimbursement without undue delay, and not later than:

- (a) 14 days after the day we receive back from you any goods supplied, or
- (b) (if earlier) 14 days after the day you provide evidence that you have returned the goods.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

**Cancellation Form**

To: Pleatz, Hyatt Place, 50-60 Broomfield Road, Chelmsford CM1 1SW

I/We [\*] hereby give notice that I/We [\*] cancel my/our [\*] contract of sale for the supply of the following goods:

\_\_\_\_\_

Ordered on \_\_\_\_\_

Name of consumer(s), \_\_\_\_\_

Address of consumer(s), \_\_\_\_\_

Signature of consumer(s) (only if this form is notified on paper) \_\_\_\_\_

Date \_\_\_\_\_

[\*] Delete as appropriate.